Creating a Citizenship Preparation Program

III. Program Needs for Legal and Language Service Programs

Legal Program Needs
- Legal staff
- Case files
- Case management
  Software
- Supervision
- Applications

Shared Program Needs
- Confidentiality
- Referrals
- Clients
- Needs assessment
- Cultural sensitivity training
- Partnerships with community organizations
- Using naturalized immigrants as volunteers
- Funding
- Productive relations with DHS/USCIS
- Program evaluations
- Positive media coverage

Language Program Needs
- Teaching staff
- Training
- Case files
- Textbooks
- Curricula
- Pre and post-tests
- Placement tests
- Databases

Shared Program Needs
- Confidentiality
- Referrals
- Clients
- Needs assessment
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